



GCC Open Tenders Service

Frequently Asked Questions (FAQs)

1. What is GCC Open Tenders Service?

The GCC Open Tenders Service, driven by **businessgateways**, is an innovative, high value, add-on service model for active **Joint Supplier Registration System (JSRS)** Suppliers interested in expanding their business across 6 GCC Countries. The GCC Open Tenders Service is provided on **Tier 1 - National Business Framework (NBF)** platform on the JSRS.

2. What are GCC Countries?

The 6 countries which fall under the Gulf Cooperation Council (GCC) are called as GCC Countries. The GCC institution, is a political and economic alliance among six Middle Eastern countries— **Bahrain, Kuwait, Oman, Qatar, Saudi Arabia and United Arab Emirates.**

3. Who can avail GCC Open Tenders Service?

The GCC Open Tenders Service is provided as an exclusive service, only to JSRS active suppliers and is not made available to the open domain.



Suppliers with JSRS expired certifications are not eligible to avail the GCC Open Tenders Service.



4. What does the GCC Open Tenders Service notifications contain?

The open tender notifications offer an informative summary of the upcoming tender opportunities, related to the Category and Sub-Category subscribed to. It contains the following:

- Description of Tender
- Tendering Authority Name
- Notice Type
- Country
- Contact Information
- Tender Dates and more



Notes

- Some notifications may contain Tender Documents and is subject to the decision of the Tendering Authority.
- [Click to view a Sample Lookup of the Open Tender Notification.](#)

5. Why Subscribe for GCC Open Tenders Service?

The GCC Open Tenders Service enables active JSRS Suppliers to:

- Access new business opportunities pertaining to specific lines of business across 6 GCC countries
- Stay informed of happening business opportunities
- Maintain the list in your JSRS and understand the quantum of business opportunities for informed business decisions
- Change Countries and Categories/Sub-Categories selection, from chosen Tender Categories anytime



- Explore interested notifications, by visiting the Tender Authorities' website directly to pursue the opportunity

6. What does the GCC Open Tenders Service offer?

Active JSRS suppliers can subscribe directly from their JSRS dashboard, by paying the subscription fee, to receive Open Tender notifications from the 6 GCC countries. There is a wide range of Categories/Sub-Categories to choose from, offered at affordable price bundles. GCC Open Tenders Service features:

- Real-time Open Tender notifications from GCC countries, spanning all sectors including Oil & Gas and Other Industries delivered directly to your inbox
- Easy access to a complete repository of all Floated Open Tenders across all sectors originating from 6 GCC countries
- Choice of a wide range of Open Tender Categories/Sub-categories. This detailed categorization allows organisations to choose specific Open Tenders that support their business interest
- Provision to search and view entire Open Tenders list online on the NBF Platform (Tier 1) through our extensive Search feature

7. How to subscribe for GCC Open Tender Service?

Only active JSRS suppliers can subscribe to GCC Open Tenders Service.

- **Login** to JSRS
- Click **Tenders** from the side menu and select a subscription pack. You can also click **Tender Settings** under **Configuration**
- Choose the allowed number of Categories and Sub-categories that support your business interests



- By default, the Categories and Sub-Categories are applicable to all 6 GCC Countries, however you may select specific GCC countries based on your preference
- Generate the invoice and complete the payment (Online through Credit Card or Offline through bank transfer)
- Once your payment is approved, you will automatically begin receiving GCC Open Tender notifications
- Assign the GCC Open Tender Service to the right user(s) in your company



If you are new to JSRS, please [register your company on JSRS*](https://www.businessgateways.com) by visiting our website: www.businessgateways.com

*JSRS Certification fees apply

8. What are the subscription plans offered on GCC Open Tenders Service?

Active JSRS suppliers can choose from four different subscription packs, to their preferred line of business opportunities.

BASE PACK 1 Tender Category

EXTENDED PACK 3 Tender Categories

VALUE PACK 5 Tender Categories

ENTERPRISE PACK 10 Tender Categories



Notes

- By default, ALL Sub-Categories in a Category are selected, which can be edited for fine-tuning of exact business opportunity notification of choice.
- Suppliers can only choose allowed number of categories based on their chosen subscription pack. To subscribe for more than 10 categories, email us at gcctenders@businessgateways.com

9. What if the JSRS Supplier Certification expires before the expiry of GCC Open Tenders Subscription?

If the JSRS Certification expires, please contact JSRS Support Team to continue accessing the existing GCC Open Tenders Service subscription via the Tenders menu on the NBF (Tier 1) Dashboard, until expiry of GCC Open Tenders subscription.

10. How to upgrade the subscribed Open Tenders pack?

Current GCC Open Tenders subscription can be upgraded to a higher pack anytime during the active subscription period. Click the **Upgrade** button. The JSRS Support Team will contact you regarding the upgrade pack and payment details. The payment for an Upgrade shall be the difference between the subscribed pack and the new pack. The expiry of the new upgraded subscribed pack will remain the same as the expiry of the earlier pack.



11. How to renew the GCC Open Tenders subscription?

On expiry of the GCC Open Tenders subscription, the GCC Open Tenders Service can be renewed by completing the payment to continue receiving Tender notifications based on the current pack or an upgraded pack. Click the **Renew** button to continue with your GCC Open Tenders Service. The JSRS Support team will contact you regarding the renewal process.



An active JSRS subscription is always a must to avail or renew a GCC Open Tenders Service.

12. Is the GCC Open Tender Service Subscription applicable to only a single user within the company?

No, the GCC Open Tenders can be configured to any number of registered users on the NBF, enabling all to receive the open Tender notifications.

13. Any other question?

Send your queries to gcctenders@businessgateways.com and we will get back soon.